



Draft Program for FCAQ 2011 Annual Conference

Venue: Holiday Inn, 159 Roma St, Brisbane
Dates; Wednesday 23 March to Friday 25 March 2011

Wednesday, 23 March 2011

8.00 - 9.00	Registration/Coffee
9.00 – 9.15 Saskia ten Dam	President's Welcome
9.15 – 9.30 Indigenous Rep South Brisbane Community	Welcome to Country
9.30 – 10.15 Denis Nelthorpe	Key Note Speaker – Bulk Debt Negotiations
10.15 – 10.45	MORNING TEA
10.45 – 11.30 Jillian Burgess ASIC	ASIC Relief & Update on Credit Laws
11.30 – 12.30 Fiona Guthrie (EO)	AFCCRA Update and Industry Funding
12.30 – 1.30	LUNCH
1.30 – 2.00 Hon. Karen Struthers Minister for Communities	Minister's Address
2.00 – 2.45 Paul O'Shea	Pre-Contractual Disclosure
2.45 – 3.30 Indigenous Consumer Assistance Network Panel	What's Happening in North Queensland
3.30 – 3.45	AFTERNOON TEA
3.45 – 4.15	Annual General Meeting
4.15 – 5.00	General Meeting (FCAQ Members only)
5.00 – 5.30	Gold Coast Workers Meeting with Denis Nelthorpe

Thursday, 24 March 2011

8.00 - 9.00	Registration/Coffee
9.00 – 10.45 Sue Fraser Kildonan Unitingcare + Panel	“How Did that Happen?” The life of a debt.
10.45 – 11.15	MORNING TEA
11.15 – 1.00 Sue Fraser Kildonan Unitingcare + Panel	Industry Response: Working to Connect!
1.00 – 1.45	LUNCH
1.45 – 3.45 Wayne Warburton Wesley Mission	Mental Health Issues – Theirs and Yours?
3.45 – 4.00	AFTERNOON TEA
4.00 – 5.00 Andrew Robinson	ITSA Q&A – your chance to have those burning questions answered
5.00 - 5.15	WRAP-UP / CLOSE

Friday, 25 March 2011

8.00 - 9.00	Coffee /Registration
9.00 – 10.30 Paul Holmes Legal Aid Queensland	Responsible Lending – what does this actually mean?
10.30 – 11.00	MORNING TEA
11.00 – 12.00 TIO – Phillip Money	‘Press this Button’ – the ongoing telco story

12.00 – 1.00
Paul Sweeney
SV Partners

Small Business - TBA

1.00 – 2.00

LUNCH

2.00 – 2.45

Tenancy and Insurance Matters – rent, rights and natural disasters (and other pertinent matters)

Penny Carr
Tenants Union
Paul Watson
Maurice Blackburn Lawyers

2.45 – 3.15

Professional Indemnity Insurance – Are you being sued?

TBA
McInnes Wilson Lawyers

3.15 – 3.30

WRAP-UP / CLOSE

Please see separate flyers for details of accommodation and for the Registration forms.